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Water Meters, Systems & Accessories H-27

Water Meter Guarantee

Sensus Water Meter Guarantees

I. General Product Coverage

EJP guarantees products and parts to be free from material and workmanship defects for a period of one (1) year from date of shipment and as set forth below.

II. SR II[®] 5/8", 3/4" & 1" Meters...

will be guaranteed to perform to AWWA new meter accuracy standards for a period of five (5) years after shipment or the registration shown below, whichever occurs first. EJP further guarantees that the SR II meter will perform to at least AWWA repair meter accuracy standards for an additional ten (10) years from date of shipment or the registration shown below, whichever occurs first:

METER SIZE	NEW METER ACCURACY	REPAIR METER ACCURACY
5/8" SR II Meter	500,000 Gallons	1,500,000 Gallons
3/4" SR II Meter	750,000 Gallons	2,250,000 Gallons
1" SR II Meter	1,000,000 Gallons	3,000,000 Gallons

III. SR[®] 5/8", 3/4" & 1" Meters...

will be guaranteed to perform to AWWA new meter accuracy standards for a period of one (1) year from date of shipment. EJP further guarantees that the \%", \34" and 1" SR meters will perform to at least AWWA repair meter accuracy standards for an additional fourteen (14) years from date of shipment or the registration shown below, whichever occurs first:

METER SIZE	REPAIR METER ACCURACY
5/8" SR Meter	1,500,000 Gallons
3/4" SR Meter	2,250,000 Gallons
1" SR Meter	3,000,000 Gallons

IV. SR® 11/2" & 2" Meters...

will be guaranteed to perform to AWWA new meter accuracy standards for a period of one (1) year from date of shipment. EJP further guarantees the 1½" & 2" meters will perform to at least AWWA repair meter accuracy standards for an additional nine (9) years from date of shipment or the following registration, whichever occurs first:

METER SIZE	REPAIR METER ACCURACY
1½" SR Meter	5,000,000 Gallons
2" SR Meter	8,000,000 Gallons

V. PMM, PMX 5/8", 3/4" & 1" Meters...

will be guaranteed to perform to AWWA New Meter Accuracy Standards for a period of one (1) year from date of Sensus shipment. Sensus further guarantees that the 5/8", 3/4", and 1" PMM & PMX meters will perform to at least AWWA Repair Meter Accuracy Standards for an additional fourteen (14) years or the registration shown below, whichever occurs first:

METER SIZE	REPAIR METER ACCURACY	
5/8" PMM, PMX Meter	1,500,000 Gallons	
³ / ₄ " PMM, PMX Meter	2,250,000 Gallons	
1" PMM, PMX Meter	3,000,000 Gallons	

VI. PMM, PMX 11/2" & 2" Meters...

will be guaranteed to perform to AWWA New Meter Accuracy Standards for a period of one (1) year from date of Sensus shipment. Sensus further guarantees that the 1½", and 2" PMM & PMX meters will perform to at least AWWA Repair Meter Accuracy Standards for an additional nine (9) years from date of Sensus shipment or the following registrations, whichever occurs first:

METER SIZE	REPAIR METER ACCURACY
1½" PMM, PMX Meter	5,000,000 Gallons
2" PMM, PMX Meter	8,000,000 Gallons

VII. Maincase...

of the SR, SR II, PMM and PMX meters will be free from defects in material and workmanship for a period of twenty-five (25) years from date of Sensus shipment.

EnviroBrass II and E-coated maincases will be free from defects in material and workmanship for a period of fifteen (15) years from date of shipment.

VIII. "W" Turbo-Meters, SRH Compound Meters, Propeller Meters...

will be guaranteed to be free from defects in material and workmanship for a period of one (1) year from date of shipment. EJP further guarantees these meters to meet AWWA new meter accuracy standards for a period of one (1) year from date of shipment.

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IX. Sensus Registers...

will be guaranteed to be free from defects in material and workmanship from the date of shipment for the periods stated below or until above repair meter accuracy registrations are surpassed, whichever occurs first:

REGISTER DESCRIPTION	YEARS OF GUARANTEE
%" thru 2" SR, SRII, PMM, Standard Registers	25
5/8" thru 2" SR, SRII, PMM, Encoder Registers	10
Electronic Communications Index (ECI)	10
All HSPU, IMP Contactor, R.E.R. Electronic ROFI	1
Standard and Encoder Registers for "W" Turbo, SRH Compounds & Propeller Meters	1

X. Interface Devices...

will be guaranteed to be free from defects in material and workmanship from date of shipment for the following periods:

REGISTER DESCRIPTION	YEARS OF GUARANTEE
Electronic TouchPad	10 years
RadioRead® MIU	2 years
RadioRead® MXU	20 years*
RadioRead® MXU Batteries	20 years*
Act-Pak [™] Instrumentation	1 year
TouchRead® and AMR Equipment	1 year
Meter Display Unit MDU	1 year
FlexNet Transmitter	20 years*
FlexNet Battery	20 years*
Tower Gateway Base Station	1 year
FlexNet Network Portal	1 year

*Sensus RFTransmitters and Transmitter Batteries shipped after April 1, 2003 are guaranteed to be free from material and workmanship defects for 20 years. Sensus will repair or replace a non-performing RF Transmitter or Battery at no cost during the first ten (10) years from the date of shipment, and at a prorated, discounted cost during the remaining ten (10) years.

Guarantee applies to product installed and programmed according to Sensus Installation Programming Instruction sheets.

XI. Guarantee Claims...

on meters returned to EJP must include customer test results specified by meter serial number obtained according to AWWA standards. Test results will not be valid if meter is found to contain foreign materials. EJP reserves the right to request meter reading record history by serial number to validate warranty claims.

If customer chooses not to test an EJP meter prior to returning it to EJP under the performance guarantee, EJP will repair or replace the meter, at EJP's option after the meter has been tested by EJP. The customer will be charged a testing fee as stated in the EJP Meter Maintenance Program.

XII. Limits of Liability...

EJP does not guarantee any products, components or parts not sold by EJP or products which have been damaged by willful misconduct, negligence, vandalism, acts of God, excessive operating conditions or unauthorized attachments or modifications. Guarantees will be nullified if products are placed in non-recommended installation or are converted, altered or treated by other than EJP recommended procedures, or are read by equipment not approved by EJP.

EJP liability and customer's exclusive remedy under this guarantee is expressly limited to repair or replacement of the product at EJP's option and conditioned upon the customer returning the products to the location designated by EJP within the guarantee periods or limits stated herein and prepaying the freight costs both to and from such location. In no event shall EJP be liable for costs or expenses associated with the removal or installation of guaranteed products.

In no event shall EJP be liable for special incidental, indirect or consequential damages of any kind. Incidental and consequential damages include, but are not limited to, lost revenue. In addition, damages resulting from negligence on the part of the customer including, but not limited to the care and maintenance of EJP products, or damages resulting from negligence regarding periodic testing of the product's performance, are not covered under this guarantee.

Guarantees expressed herein are applicable to water utility installations and applications and are limited to the original purchaser of the product.

THIS GUARANTEE IS MADE EXPRESSLY IN LIEU OF ALL OTHER WARRANTIES OR GUARANTEES EXPRESS, IMPLIED OR STATUTORY, WITH RESPECT TO QUALITY, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE.

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